



International Society for Performance Improvement

Arizona Chapter

Presents

Contact Us:

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The Executive Board:

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Our Mission:

AZISPI is dedicated to improving the performance of every organization in the State of Arizona through the practice of Human Performance Technology (HPT).

Principles of HPT:

- ✓ Focus on Outcomes
- ✓ Take a Systems View
- ✓ Adds Value
- ✓ Work in Partnership
- ✓ Be Systematic in:
 - Needs Analysis
 - Cause Analysis
 - Design
 - Development
 - Implementation
 - Evaluation

HPT, ISPI, CPT, Alphabet Soup? or What?

Facilitated by **Charlotte Chase, Ph.D., CPT** and **Jim Brown, CPT**

What do HPT, ISPI, and CPT mean to you? Learn what they are and why they're important. We will discuss these topics and more. (We promise to have fun while we're at it.) Led by two of our board members, Charlotte Chase and Jim Brown, we'll talk about:

- What is Human Performance Technology?
- What and/or who is the International Society for Performance Improvement?
- What is the Certified Performance Technologist designation all about?

Learn more about who we are and what we do, or share some of your experiences with HPT, ISPI, and CPT.

About the Presenters: Charlotte Chase, Ph.D., is the Dean of Instructional & Academic Support Services at North Central University in Prescott Valley, Arizona.

Jim Brown, MAOM, is a Senior Team Member and Performance Advocate in the Performance Improvement Department at Palo Verde Nuclear Generating Station

Charlotte and Jim are both international members of ISPI and Certified Performance Technologists. Both are serving on the Arizona Chapter Board of Directors.

DATE: Wednesday, February 4, 2009

TIME: 5:30 – 6:00 p.m. Light Refreshments
6:00 – 7:30 p.m. Program

COST: Free for members, \$10 non-members

RSVP: Jim Brown at President@AZISPI.ORG

LOCATION: Jobing.com, 4747 North 22nd St., Phoenix, AZ
85016, 2nd floor, Community Room

Directions: From the South: 51 North to Highland Ave; right on Highland Ave.; left on 22nd St; 2nd drive on the right (Anchor II Bldg). From the North: 51 South exit to Colter St.; Left on Colter St. (which becomes Camelback). Left on Camelback Rd.; Right on 22nd St.; on the left in the Anchor II Bldg.